

# Health Care Administration

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Course Learning Outcomes are measurable statements that are used to identify the specific knowledge and skills that a student should have at the end of a course.

## HCA 1110

- L1-Describe the responsibilities and work of each profession reviewed.
- L2- Identify any adjunct personnel who assist the professionals with their work.
- L3- Classify the specialties in each profession.
- L4- Discuss the environment in which the work takes place.
- L5- Compare and contrast the following factors among the professions: educational requirements, employment trends etc...
- L6- Explain the concept and functions of interdisciplinary teams in healthcare.

## HCA 1115

- L1- Analyze the impact of culture, the environment, the economy, and nutrition on global health.
- L2- Identify, describe, and analyze the magnitude of health indicators, trends, and determinants of global public health problems by selecting and interpreting measures of disease frequency, distribution, and risk factors.
- L3- Compare and evaluate the characteristics, applications, advantages, and disadvantages of different types of health systems.
- L4- Collect, organize, and analyze, and present information needed to assess the health status of any population.
- L5-Recognize and analyze the impact of social, cultural, and ethical factors, health policy and law, environment, and health care systems in global health.
- L6- Recognize, judge, and address the burden of disease in the world's most vulnerable populations.

## HCA 4410

- L1- Explain the history, evolution and current state of Healthcare in the United States. Include issues such as costs, access, and quality in the explanation.
- L2- Explore how healthcare is delivered in different clinical settings. Detail the people involved. Also detail how healthcare is financed in these different settings.
- L3- Assess different career opportunities in a variety of different healthcare setting.
- L4- Assess the strengths and weaknesses of American Healthcare and what the future looks like and what should be done to improve the system.

## HCA 4420

- L1- Understand the fundamental concepts and dimensions of healthcare business and administration. Understand and apply the basic conceptual, technical, and human relations skills needed to lead and manage a healthcare organization.
- L2- Understand key issues and trends in the healthcare management environment and population health.
- L3- Apply the language of healthcare leadership and management in your discussions and writing.
- L4- Identify and describe the interplay between the clinical and administrative functions of a healthcare organization.
- L5- Apply the principles and practices of healthcare management to address many of the issues and challenges facing healthcare organizations.
- L6- Assess healthcare organization performance and identify gaps for improvement using Baldrige Performance Excellence Program Health Care Criteria.
- L7- Develop and apply appropriate measures for quality performance assessment.
- L8- Identify the importance of evidence-based decision making in high performance healthcare delivery organizations.

- L9- Develop critical thinking and communication/teamwork skills.

## HCA 4440

- L1- Discuss the economic issues that affect medical care delivery and finance.
- L2- Apply the basic economic model of supply and demand to medical markets.
- L3- Explain the market and government failures that exist in medical care markets.
- L4- Explain how health is determined by a multitude of factors including institutions, culture, and one's overall living environment.
- L5- Apply the technique of economic evaluation to simple resource allocation decisions.
- L6- Analyze the demand side factors impacting the health care market.
- L7- Explain the information problems that lead to market failure in the health insurance markets.
- L8- Analyze the supply side factors impacting the health care market.
- L9- Explain how the structure of the physicians, hospital services, and pharmaceutical industries impact their performance in the health care sector.
- L10- Explain the impact society has on the provision and effectiveness of the health care sector.
- L11- Analyze health policy and its economic implications.
- L12- Explain how health care access is determined and distributed among different population segments in the United States.
- L13- Evaluate the economic impact of policies designed to contain costs.
- L14-Evaluate the effectiveness of health care reforms and health care delivery systems.

## HCA 4460

- L1- Explain the history, fundamental concepts, theories, and principles of Quality and Performance Improvement (PI).
- L2- Summarize the most commonly used Quality and Performance Improvement models. Include their similarities, strengths, weaknesses, and complementary approaches.
- L3- Demonstrate proficiency in using applicable PI tools including process mapping, flowcharting, a variety of charts and diagrams, statistical analysis, Plan Do Study Act (PDSA) model.
- L4-Summarize the importance of profiling physicians and other providers and how these profiles can or should be used for credentialing of providers for initial appointment and reappointment.
- L5- Summarize Physician Peer Review.
- L6- Describe the significant role leadership and culture play in an organization pertaining to Quality, Performance Improvement, and Safety.
- L7- Describe the history of the patient safety movement and the increasingly important role of safety.
- L8- Outline the importance of leadership and culture in Quality, PI, and safety, with a focus on senior leaders, governance, and mission-vision-value statements.
- L9- Identify how technology can be used to advance the Quality and PI agenda.
- L10- Assess how quality will be a differentiating factor as the industry moves from "fee-for-service" to "value-based" healthcare.
- L11- Describe the role of regulation and accreditation as it pertains to advancing the Quality and Safety Agendas.

## HCA 4475

- L1- List 3 general areas that are used to understand the development of law.
- L2- Describe the difference between civil and criminal law.
- L3- Describe the differences and use of credentialing, licensure, and certification in healthcare professions.
- L4- Compare and contrast the concepts of respondent superior and vicarious liability.
- L5- Provide examples of how private information is disclosed under HIPAA.

L6- Identify two different classifications of torts.

L7- Define what Ethics is.

L8- List the nine ethical principles used in ethical decision-making.

L9- Describe the type of care a person entering hospice will receive.

HCA 4480

L1- Describe the differences between the departments within long term care facilities.

L2- Identify how an organization's finances are projected and the process of budgeting for departments.

L3- Identify the Administrator Licensure process in Idaho.

L4- Identify the requirements of Licensure and Operating in Idaho and the regulatory bodies that oversee long term care facilities.

L5- Identify examples of the payer sources used within long term care.

L6- Identify methods for the development of resident care skills.

L7- Describe how the long-term care system is developed on a facility level.

L8- Examine the regulatory survey process and assess the post survey results.

L9- Develop a Plan of Correction based on a sample regulatory survey.